

### Connecting During the Pandemic: Pointers from '76 Together Apart on Zoom

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**'76 TOGETHER APART ON ZOOM** 

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#### Building Class Engagement: '76 Together Apart on Zoom

- Audience is SOLELY '76'ers
- > Speakers and performers are ONLY '76'ers
- Designed to attract BROAD audience of '76'ers
- Secured support from Class of '76 Officers
- ➤ At the beginning, unifying theme was how COVID-19 impacted our society, e.g., economy, race relations, airlines, performing arts, vaccine development, higher education, scriptwriting
- > Fast-paced, informative and fun Zoom sessions that bring '76'ers together during the pandemic
- Balance content to include interactivity through Q&As, breakouts, and chat
- > Started in April 2020 at very beginning of COVID with a program every two weeks
  - Went to one per month starting September 2020
  - Now four programs per year
- Broadcasts on Sunday at 4pm Eastern
- 75-minute program plus 20 minutes for breakouts

#### Engaging '76'ers Drives the Four Elements of Our Strategy



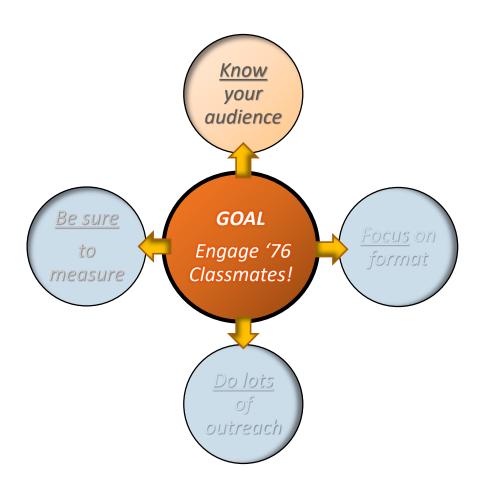
The goal of '76 Together Apart is to engage '76 classmates which will

- > Stir enthusiasm
- ➤ Engender connection with our class and Princeton

Strategy has 4 elements that align with this goal

- Know your audience
- > Focus on format
- ➤ <u>Do lots</u> of outreach
- > Be sure to measure

#### **Know Your Audience and What Interests Them**



#### Classmates want **QUALITY**

- Classmates have high standards
- ➤ Make 75 -minute program worth it
- '76'ers read every word of announcement

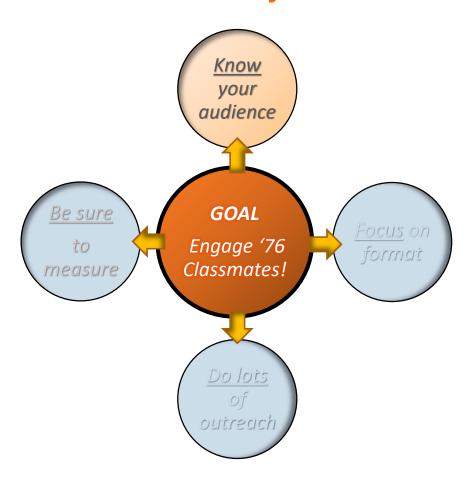
#### Classmates want CONNECTION

- Use bios as a way to get to know one another (Ensure bios are same length. Every speaker is a star!)
- Random Breakout Rooms—meet new '76'ers and see old friends
- Wrap Up Emails list attendees

#### Classmates want INFORMATION

- Program to the zeitgeist
- Broad range of topics that attract large audience

## Know Your Audience and What Interests Them—Use Class Dues to Hire A Professional Tech Team

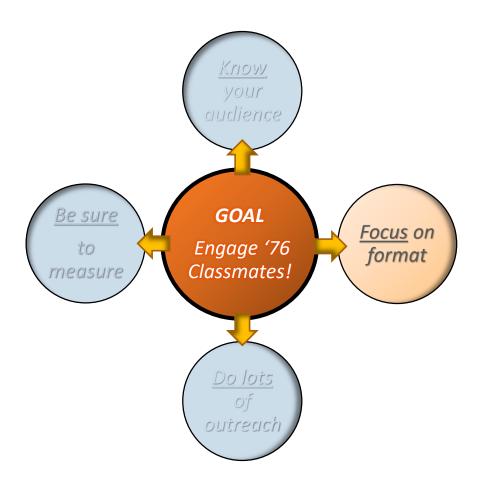


The Professional Tech Firm we hired ensures the technical quality of the program. They...

- Partner with us on '76 Together Apart
- Focus on technical support so we can concentrate on the content of the program
- Enhance audience engagement strategies and provide guidance on best practices from their work with other organizations
- Provide technical checks with speakers prior to the event to ensure success on the day of the program
- Make sure backups are in place in case there are technical problems

BOTTOM LINE: Audience members are more likely to drop off and not come back if there are technical problems, e.g., lose a speaker, someone Zoom bombs, order of presentations is not maintained.

#### Format Strikes Balance Between Content and Interactivity



#### **Key Ingredients:**

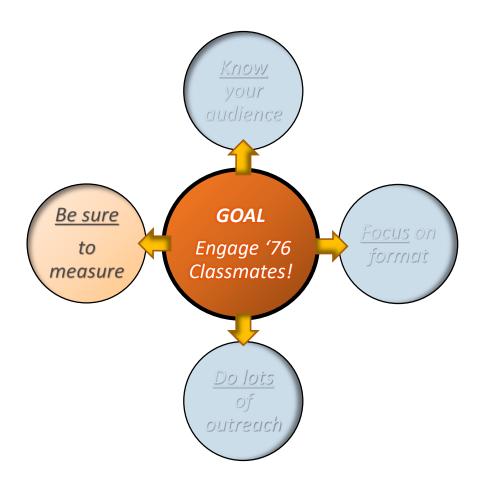
- Fast-paced television news magazine format (not Alumni Faculty Forum or webinar)
- Balance content—mix of information and fun segments
- Speaker variety
- Mix topics to attract broad range of classmates
- ➤ Interactivity through Q&As, breakouts, and chats

## Doing Outreach Brings the Uninvolved Into the Tent While Maintaining the Stalwarts



- Get the word out to recruit speakers and performers
- Make concerted effort to contact classmates who have not been involved
- ➤ Need to show diversity in speakers
- Don't take your base for granted!
- Elicit programming ideas and test possible topics
- > Build the brand and create buzz

## Data Indicates That We Successfully Attract and Engage a Large Number of Classmates with '76 Together Apart



- 20 programs since April 2020
- Over 400 classmates have viewed one or more episodes
- More than 100 classmates Zoom in per program
- 100 classmates have appeared as speakers and performers
- Record-breaking 275 classmates attended Special Reunions program (5/23/21)
- More '76'ers are paying dues and also making contributions in the form of back dues or donations
- ➤ Helps bring in '76 donors to Annual Giving



## Example of Recent Lineup for '76 Together Apart-1/29/23 100 '76'ers Zoomed in for the program

#### I. President's Corner

- Rosalie Norair '76, Class of '76 President, welcomes attendees and gives class news
- II. An Inside Look at Innovation and Entrepreneurship in Silicon Valley
  - Illa Brown '76, Producer and Moderator, interviews:
    - Dan'l Lewin '76, President and CEO of the Computer History Museum; formerly Apple Inc.'s Director, Education Sales and Marketing (recruited by Steve Jobs)
    - Jim Hornthal '76, entrepreneur, angel investor, and educator
- **III. Q&A session**. '76'ers ask questions of Dan'l and Jim
- IV. The Foreign Correspondent's Report: Live from the Democratic Republic of the Congo
  - Ted Witmer '76, Director of Development, Shalom University of Bunia
  - Dana Witmer '76, Medical Doctor, Shalom University of Bunia
- V. Brice Marden: Exploring the Work of a Preeminent American Artist
  - Tiffany Bell '76, Art Curator and Editor of Catalogues Raisonnés
- VI. Old Nassau
  - David Newberg '76, former member of the Glee Club and its principal accompanist
- VII. Random Breakout Rooms



## Classmates Have Been Enthusiastic and Complimentary about '76 Together Apart

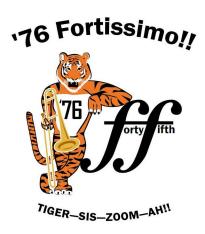
I have never had an experience that made me feel more connected to Princeton. Seriously. And that includes graduating two children.

It's glorious enough to revel in the glow of long-time acquaintances, but how much more rewarding it is to discover that I was surrounded by treasures that I didn't even know....I've never felt so connected to the class, and best of all, it's during a period when we all yearn for human contact.

...We can't have these discussions during the P-rade or the fireworks, so in some ways this is BETTER than reunions.

## Best Practices From '76 Together Apart

- 1. Build camaraderie and spirit
  - ❖ Feature speakers only from your class. Build pride in the talent in your own class
- 2. Reach out to all classmates, not just those who have traditionally attended reunions
  - Target the influencers
  - Foster trust with different segments of the class who are underrepresented or dissatisfied
- \* Remember to nurture your base(those who have been active)
- 3. Identify classmates with expertise, knowledge and talent who might not otherwise be recognized
  - Perform extensive outreach
  - Get introductions to classmates (emails go into spam)
- 4. Inform and educate classmates on important issues of our time—preferably by classmates who have the knowledge and expertise
  - Program to the zeitgeist
  - Develop a pipeline of speakers
- 5. Remind classmates of the importance of Princeton in their lives and that Princeton is a place for all seasons in their lives
  - Stress value of being involved with your class. We are all the same age and share a common history.
- 6. Use class dues to hire professional tech team
  - Enables you to focus on program content



# Thank You!!! Feel free to contact me with questions or for help. TIGER-SIS-ZOOM-AH!!

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